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## **Standard Operating Procedure**

CBE/HTA-MI-SOP010

Title: RISK MANAGEMENT AND CONTINGENCY PLANNING

Location: CBE Laboratories

### 1. PURPOSE

To describe the procedure for assessing and monitoring the risk, including contingency planning, relating to the practices and processes involved in the storage, use, transfer and disposal of HTA licensable material for research.

## 2. SCOPE

As part of the CBE Quality Management System (QMS) for research, this procedure applies to all individuals involved in research activities under the University's HTA licence, in accordance with the requirements of the HTA legislation, the HTA Codes of Practice and the University's HTA Licence Compliance Quality Manual. Risk management, as detailed in this SOP, refers to risk to HTA relevant material such as fridge/freezer failure or damage during transport. Project or study specific local Biological Risk Assessments should also be completed, detailing risks to the health and safety of individuals, facilities and equipment. Contingency planning refers to the activities required to limit the extent of the risk arising from an adverse event and for regaining control of the area as quickly as possible.

This procedure is supplemental to local contingency arrangements that are in place should there be an emergency situation that renders the premises unusable for the storage of relevant material for research.

# 3. RESPONSIBILITIES

3.1. Individuals working under the University HTA licence must read and understand the risk assessments of practices and processes related to their licensable activities so that they understand what is meant by an adverse event and can identify the likelihood and impact of any adverse events occurring.

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Date: 26.01.2016

Clary

Date:04/12/23

Reviewed by: C.Kavanagh

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Approved by: M.Gleeson

Date:28.01.2016

Review Approved by: Karen Coopman

Date:13/12/2023

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- 3.2. All individuals working with HTA licensable material have the responsibility to report any actual or potential for, an adverse event, as it occurs or once it has occurred, or where it could be predicted to occur.
- 3.3. The departmental Quality Manager (dQM) shall ensure, where necessary, that steps are taken to prevent risks arising from planned maintenance, power or other utility disruptions.
- 3.4. The dQM shall ensure that the steps described in this SOP have been taken to limit the extent of the risk arising from an adverse event, for regaining control of the area as quickly as possible and for preventing recurrence.

## 4. REFERENCES

The Human Tissue Act (2004) and HTA guidance and Code of Practice E

The University HTA Licence Compliance Quality Manual

The CBE Quality Manual

### 5. PROCEDURE

### 5.1. Risk Assessment of Facilities, Practices & Procedures

5.1.1. A risk assessment of the CBE facility and its existing practices and processes must be completed using the local HTA Risk Assessment form (HTA-RA1-FORM/001).

**Note:** The risk assessment should be considered an active document under continual review, particularly when starting new project activities.

5.1.2. The risk assessment shall consider all potential hazards from procurement to use and storage, including package failure, delay or loss in transit, malfunction of storage facilities,

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Reviewed by: C.Kavanagh

Color of Date: 13/12/2023

Date: 13/12/2023

Reviewed by: R.Thomas

Approved by: M.Gleeson
Date: 28.01.2016
Review Approved by: Karen Coopman

Date: 13/12/2023

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unauthorised access to samples of relevant material, incorrect procedures being carried out, untrained personnel handling relevant material and any other hazards that result in loss of relevant material.

- 5.1.3. The hierarchy of control and risk reduction measures employed should primarily be aimed at eliminating or reducing the hazards in a procedure/practice, followed by early detection of risks and contingency planning. For example, regular maintenance of storage facilities to prevent failure; followed by installation of an early warning system to detect changes in storage temperature; and finally alternative on-site storage facilities in the event of storage failure.
- 5.1.4. Once completed, a copy of the risk assessment must be read and understood by all relevant staff prior to commencing any new project activity involving the procurement, transport, use, storage or disposal of relevant material.
- 5.1.5. If there is a significant change in practice/procedure, work should not be started until the risk has been re-assessed and any additional control measures implemented.
- 5.1.6. The risk assessment must be reviewed at least once a year and all changes documented and all relevant staff have notified.
- 5.1.7. If there is a significant change in practice/procedure before the review date, for example there is new information on the hazard indicating a higher or lower level of risk, personnel changes, changes in equipment or substances used, change of location, or following an adverse event, the risk assessment should be revisited and reassessed. If required, work should cease until appropriate additional control measures are implemented.

### 5.2. Contingency Planning

5.2.1 Storage equipment failure

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Date:13/12/2023

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Date:28.01.2016

Review Approved by: Karen Coopman

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- Emergency storage units have been identified at the CBE Holywell site and can be accessed and labelled on demand (see below).
- In the event of an alarm being triggered outside normal working hours, i.e. where storage units have in-built alarms, the Loughborough University security office is alerted during their rounds. The security office will contact designated CBE personnel.
- ➤ Koolzone Temperature Monitoring Software sends E-mail & text alerts to designated individuals when the storage unit temperature goes out of the set range. Designated individuals have access to the software to check the data.
- Upon receiving an emergency call from security, or E-mail/text alert from the Koolzone system designated personnel shall consult with each other to determine who will attend the incident if required after examining the data. On arrival at the site, designated personnel shall assess the conditions, and a decision on the need to re-locate the material to an emergency storage unit will be taken. If appropriate, the material will be moved to the emergency storage unit, which will be re-labelled to indicate that it contains HTA licensable material.
- Should there be an emergency situation at the CBE Holywell site that renders the storage units and/or the premises unusable then the HTA licensable material will be transferred, with permission, to the SSEHS for storage until such time that the CBE premises/storage units can be restored to a fully operational level.
- Should there be an emergency situation at the T208b (Wolfson School) site that renders the units/and or premises unusable then the HTA licensable material shall be transferred to the CBE Holywell Site and placed in appropriate storage. Double containment must be used for microbiological samples to reduce risk of cross contamination. Should the CBE Holywell site not be usable then the samples will be transferred with permission, to the

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Written by: P.Hourd/C.Kavanagh

Date: 26.01.2016

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Date:04/12/23

Reviewed by: C.Kavanagh

Date:13/12/2023

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Date:28.01.2016

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SSEHS for storage until such time that the T208b/CBE premises/storage units can be restored to a fully operational level.

#### 5.2.2. Power failure

In the event of a loss of power, (for example, in the event of a failure of the national grid) all fridges/freezers will be connected, where possible, to an emergency back-up generator as quickly as possible. SSEHS have access to two back up generators and an agreement is place for these to available for the CBE if required. In addition CBE has its own small back- up generator for designated equipment. Risk Assessment reference SAF/MEME 7135.

**Note:** There have been very few unplanned power outage lasting more than an hour over the past 10 years.

Liquid Nitrogen(LN2) Cryostore(s)			Back-up LN2 cryostore(s)		
ID no: CBE/H31-D01		Location: CBE Labs H31	ID no: CBE/H31-D02; CBE/H31-D03; CBE/H30-D04; CBE/H30-D05; CBE/H30-D06; CBE/H30-D07 CBE/H34 – D08		
Contingency	1	All staff are trained in the use and maintenance of LN2 cryostores according to local documented procedures			cal
	2 Cryostores are regularly inspected by the designated Responsible Person (dRF regular housekeeping duties. The dRP ensures that liquid nitrogen levels are mand records of each 'top up' recorded according to local procedures.				
The cryostore temperature is continuously monitored to ensure environmental maintained. The cryostores are attached to the Koolzone Temperature monito which send E-mail & text alerts to designated personnel if a storage unit temperature of range. Designated personnel have access to the software to check the data accordingly.		e monitoring nit temperat	system ure is out		
Unit failure /	5	In the event of failure or malfunction, the dRP with the custodians of the stored material shall			

Written by: P.Hourd/C.Kavanagh	Reviewed by: R.Thomas	Approved by: M.Gleeson
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malfunction		transfer material to an available space within another cryostore. Transfer shall be recorded on the Procuro database.
Power failure / outage		In the event of unplanned long term facility/utility failure the dRP shall seek permission with the relevant authority to transfer the cryostore to another facility to allow continued maintenance. Transfer shall be recorded on the Procuro database.
Alarm Failure / malfunction	6	In the event of alarm/probe failure, the dRP shall ensure that the alarm/probe is repaired.

-80C Freezer		Back-up -80C freezer			
ID no:		Location:	ID no:	Location:	
CBE/H34-A (large)		CBE Labs H34, T208b	CBE/H34 – B	H34	
T208b			CBE/H34-C (small)		
Contingency	1	All staff are trained in the use and documented procedures, includin			
	2	The -80C freezer is regularly insp of regular housekeeping duties.	ected by the designated R	Responsible Person (dRP) as part	
	3	maintained. Data is recorded and	nuously monitored to ensure environmental conditions are d reviewed periodically by the dRP.The freezer has and		
			hecked & recorded monthly by manually challenging the		
			irn users of significant fluctuations of internal temperature.		
			o the alarm. The Loughborough University security team there is an alarm . The security office will alert designated		
	personnel. The freezers are also				
				nnel if a storage unit temperature	
		is out of range. Designated personaccordingly.	onnel have access to the s	software to check the data & act	
	4	Remote alarms are regularly insp			
		probes replaced, as required. Lo regular basis according to local pl			
Unit failure /	5		ction, the dRP with the custodians of the stored material shall		
malfunction			space within another CBE -80C freezer or to an available		
	space within a cryostore. (T208b will use CBE as back up in first instance but use this is not viable) Transfer shall be recorded on the Procuro database.				
Power failure /	outage -short minimise the effect stored material, the freezer should not be opened during the		r outage, all freezers in the	e CBE will be affected. To	
outage -short			al, the freezer should not b	e opened during the power	
term					
		l remperature log snould be review	ed to assess the impact o	n the freezer contents.	

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outage –long term alternative source of power (generator) in for of unplanned long term power outage the dR authority to transfer material to the SSEHS fa		In the event of a planned long term power outage, the dRP shall ensure that there is alternative source of power (generator) in for the duration of the power outage. In the event of unplanned long term power outage the dRP shall seek permission with the relevant authority to transfer material to the SSEHS facility ( T208b will use CBE as back up in first instance but use SSEHS if this is not viable)Transfer shall be recorded on the Procuro database
Alarm Failure / malfunction	8	In the event of alarm failure, the dRP ensures that the alarm is repaired and batteries replaced, if applicable. The dRP checks the probes and alarm system regularly and ensures maintenance.

-20C Freezer		Back-up -20C freezer(s)		
ID no: CBE/H30-F01		Location: CBE Labs H30, T208b	ID no: CBE/H34-F01; CBE/H34-F02; CBE/H34-F03	Location: H34
Contingency	1	All staff are trained in the use and documented procedures, including	maintenance of the -20C freezer a	ccording to local
	2		ected by the designated Responsib ensure no overcrowding and/or scl	
The freezer temperature is continuo maintained. Some freezers have ar significant fluctuations of internal ter The Loughborough University secur alarms during their rounds. The free monitoring system which send E-matemperature is out of range. Designated at a coordingly.			an internal audible remote alarm watemperature. All users are trained to burity office will alert designated per freezers are attached to the Koolzomail & text alerts to designated personalty.	which will warn users of prespond to the alarm. sonnel if they hear the ne Temperature sonnel if a storage unit
	Alarms are regularly inspected by the dRP to ensure that they are working and probe replaced as required. Local alarms and batteries are checked & replaced on a regular according to local procedures .Probes are calibrated annually by Koolzone.  Unit failure / malfunction  In the event of failure or malfunction, the dRP with the custodians of the stored material to an available space within another CBE -20C freezer or to an available space within the -80C freezer. Transfer shall be recorded on the Procuro database.		ms and batteries are checked & replaced on a regular basis	
			zer or to an available	
Power failure / outage – short term	6	In the event of a short-term power outage, all freezers in the CBE will be affected. To minimise the effect on stored material, the freezer should not be opened during the power outage and an hour after power returns to allow the freezer to stabilise. The temperature log shall be reviewed to assess the impact on the freezer contents.		

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Power failure / outage – long term	7	In the event of a planned long term power outage, the dRP ensures that there is alternative source of power (generator) for the duration of the power outage. In the event of unplanned long term power outage the dRP shall seek permission with the relevant authority to transfer material to the SSEHS facility ( T208b will use CBE as back up in first instance but use SSEHS if this is not viable) Transfer shall be recorded on the Procuro database
Alarm Failure / malfunction	8	In the event of alarm failure, the RP shall ensure that the remote alarm is repaired and probes replaced.

2-8C Fridge		Back-up fridge(s)		
ID no: CBE/H17-F01/ T208b/F01	ı	Location: CBE Labs H17 – Cold Store T208b Lab	ID no: Location: H20	
Contingency	1	All staff are trained in the use and documented procedures, including		fridge according to local
	2	The 2-8C fridge is regularly inspe of regular housekeeping duties.	cted by the designated Re	esponsible Person (dRP) as part
maintained Some fridges have fluctuations of internal temperal Loughborough University secur during their rounds. The fridges system which send E-mail & text is out of range. Designated per		maintained Some fridges have a fluctuations of internal temperatur Loughborough University security during their rounds. The fridges a system which send E-mail & text	an audible remote alarm which will warn users of significant ure. All users are trained to respond to the alarm. The try office will alert designated personnel if they hear alarms are attached to the Koolzone Temperature monitoring trainers to designated personnel if a storage unit temperature sonnel have access to the software to check the data & act	
	replaced as required. Local alarms an		y the dRP to ensure that they are working and probes ns and batteries are checked & replaced on a regular basis robes are calibrated annually by Koolzone.	
Unit failure / malfunction	5	transfer material to available space within another CBE 2-8C fridge. Transfer shall be recorded on the Procuro database.		
Power failure / outage – short term	6			

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Power failure / outage – long term	7	In the event of a planned long term power outage, the dRP ensures that there is alternative source of power (generator) for the duration of the power outage. In the event of unplanned long term power outage the dRP shall seek permission with the relevant authority to transfer material to the SSEHS facility. ( T208b will use CBE as back up in first instance but use SSEHS if this is not viable). Transfer shall be recorded on the Procuro database
Alarm Failure / malfunction	8	In the event of alarm failure, the RP shall ensure that the remote alarm is repaired and probes replaced.

Temperature Controlled Incubator(s)				Back-up incubator(s)		
<u> </u>						
ID no: Location:				ID no:	Location:	
CBE/H21-I01; CBE/H21-I02; CBE/H21-; CBE/H23- Variable				CBE/H21-I01; CBE/H21-I02; CBE/H23-I01;	Variable	
101; CBE/H23-I02; CBE/H23-I03; CBE/H25-I01;				CBE/H23-I02; CBE/H23-I03; CBE/H25-I01;		
CBE/H25-I02; CBE/H25-I03; CBE/H27-I01; CBE/H27-I02; CBE/H29-I01; CBE/H30-Biostation				CBE/H25-I02; CBE/H25-I03; CBE/H27-I01; CBE/H27-I02; CBE/H29-I01		
Contingency	All staff are trained in the use and maintenance of the incubator according to local documented procedures, including regular cleaning, decontamination and maintenance water levels in the humidifier.					
	2 CO <sub>2</sub> supplied to the unit is maintained by an automatic switch over to prevent any loss of gas levels outside of working hours. Spare cylinders are maintained to ensure that there always sufficient supply.					
	The incubator is regularly inspected by the designated Responsible Person (dRF regular housekeeping duties.					
The incubator has an audible alarm which will warn users of significant fluctuation internal temperature or in percentage CO <sub>2</sub> levels. All users are trained to responsible.						
Unit failure / malfunction	5	In the event of failure or malfunction, the dRP with the custodians of the incubated material shall transfer material to available space within another CBE incubator. Transfer shall be recorded on the Procuro database.				
Power failure / outage – short	6	In the event of a short-term power outage, all incubators in the CBE will be affected. To minimise the effect on stored material, the incubator should not be opened during the power				
term		outage and an hour after power returns to allow the incubator to stabilise. The temperature, relative humidity and CO <sub>2</sub> logs should be reviewed to assess the impact on the incubator contents.				
Power failure /	7		ned long terr	n nower outage, the dRP ensures that there is a	Iternative	
outage - long		In the event of a planned long term power outage, the dRP ensures that there is alternative source of power (generator) for the duration of the power outage. In the event of unplanned				
term		long term power outage the dRP shall seek permission with the relevant authority to transfer material to the SSEHS facility. Transfer shall be recorded on the Procuro database				
Alarm Failure /	8	In the event of alarm	failure, the F	RP shall ensure that the alarm is repaired.		

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#### 5.3. Adverse Events

- 5.3.1. Any adverse events involving HTA relevant material must be reported according to the local procedure for Adverse Event Reporting.
- 5.3.2. Following an adverse event all relevant risk assessments must be reviewed and updated if necessary.

## 6. DOCUMENTATION

The following records are outputs of this SOP:

- 6.1. HTA-MI-FORM/008 Adverse Event Report Form
- 6.2. Data entry into the Pro-curo electronic database

These records shall be stored on the CBE network and/or stored in the CBE Office or otherwise archived for future review or retrieval.

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### **SOP Version History**

Version Reviewed	Date Revised/ Reviewed	DCN No	Revision Summary	New Version Number
1.0	4 <sup>th</sup> December 2017 by C.kavanagh	N/A No changes	No Amendments required Minor editorial only including revision details.	1.0 New version not required.
1.0	2 <sup>nd</sup> December 2019 by C.Kavanagh	003	Addition of contingency plan arrangements to include samples stored in T208b ( Wolfson School).	2.0 New
2.0	6 <sup>th</sup> December 2021 by C.Kavanagh	0013	Addition of information about temperature Monitoring system 'Koolzone'.  Added the statement in appropriate area The XXX are attached to the Koolzone Temperature monitoring system which send E-mail & text alerts to designated personnel if a storage unit temperature is out of range. Designated personnel have access to the software to check the data & act accordingly.	3.0
3.0	4 <sup>th</sup> December 2023 by C.Kavanagh	0017	In power failure section: In addition CBE has its own small back- up generator for designated equipment. Risk Assessment reference SAF/MEME 7135.  Added additional detail in contingency section (alarm section).  Added statement 'Probes are calibrated annually by Koolzone'.	4.0

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#### **Document Control**

The Master Copy of all SOPs is filed by the dQM. The latest version is maintained on the CBE network. This document is not a controlled copy once printed from the network. If this SOP appears inadequate or outdated it is the responsibility of all staff to bring this to the attention of the dQM or their Supervisor immediately.

#### **Security Statement**

This SOP is the intellectual property of the CBE within Loughborough University, and as such, must not be circulated outside of the University without the written approval from the dQM and the author.

#### **Acknowledgements**

This SOP has been produced with advice and input from colleagues and with reference to Loughborough University School of Sport, Exercise and Health Sciences (SSEHS) SOPs and publically available SOPs used at a number of other UK universities. We also acknowledge the contributions of Andreea Iftimia-Mander to the original draft versions of this SOP.

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